








IBM Traveler Monitoring

VitalSigns Monitoring Portfolio

 Microsoft On-Premise Exchange Lync SharePoint	 Switches & Devices Standard (ping) & Advanced (SNMP)
 Domino Sametime 	 On-Premise Business Apps
 Microsoft Office 365 Exchange Lync SharePoint	 Cloud Business Apps

IBM Traveler Monitoring with VitalSigns

IBM Traveler services mostly busy executives that do not accept any downtime. Ensuring that all is well without any insight or tool can become a nearly impossible mission. VitalSigns has the solution you need to reduce surprise outages, help desk tickets, and phone calls from irate executives. VitalSigns brings insight, optimization and a very proactive attitude to the IT department.

Many of our customers support thousands of mobile devices. Using VitalSigns they now see in a single interface all devices brand, version, syncs etc. It truly protects the daily operations of the executives depending on IBM Traveler.

VitalSigns for IBM Traveler Monitoring key functions

Monitor Traveler:

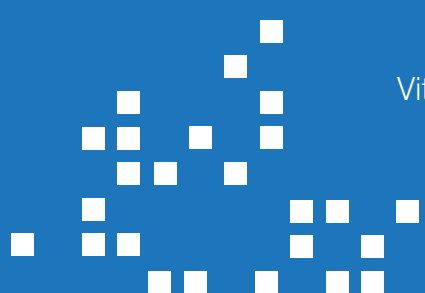
- Monitors the Traveler server task
- Monitors the Traveler Servlet
- Monitors HTTP threads
- Monitors Traveler overall health as Green/Yellow/Red
- Monitor the Traveler Data store
- Detects constraint conditions
- Detects hung threads
- Detects sync delays with specific mail servers

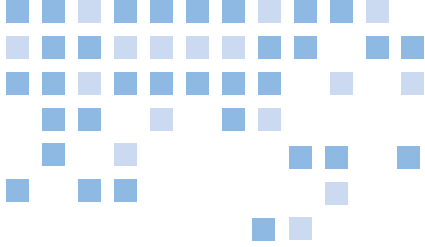
The Traveler Health page provides various details regarding the traveler server such as HTTP status and thread details, total number of active users, and multiple graphs that includes previously recorded information

Mobile User Devices:

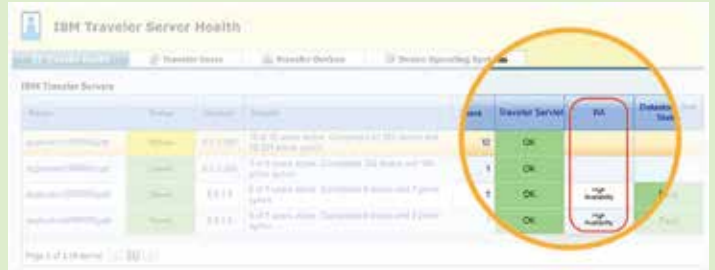
- Monitor sync time for mobile devices
- Export a list of all devices
- Receive alerts for overdue synced devices
- Graph the distribution of device and OS types
- Graph the distribution of last sync time

The Mobile Users page provides a view of all devices across all servers, which can be filtered to view users that have or have not synchronized within the last 15 minutes, monitored users, or users with more than one device. Information pertaining to the mobile device includes device name, OS type, last synch time, the server associated with the device, and the device ID





VitalSigns can automatically detect if an IBM Notes Traveler server is High Availability or not. Notes Traveler HA servers are marked in the Traveler Health page with a special icon in the HA column (see below), and subject to additional tests, if desired.



Name	Status	Version	Details	Health	HA	Available Time (Days)	Required Space	Used Space	MTBF (Days)	MTTR (Days)	MTTD (Days)
IBMTravelerServer01	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer02	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer03	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer04	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer05	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer06	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer07	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer08	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer09	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30
IBMTravelerServer10	OK	9.0.1.6	IBM Notes Traveler Server 9.0.1.6	OK	Yes	30	100 MB	100 MB	30	30	30

Sample of a Traveler Server overview

Would you like to see which users have multiple devices? This information is easily obtained by selecting the "Show Users with more than 1 Device" option. The user with the most devices is sorted to the top. You can also export this information to either Excel or PDF format. See our Reporting and KPI page for more on this.



About Us

VitalSigns is the premier monitoring solution from RPR Wyatt, a USA based high-tech IT organization. For over fifteen years RPR Wyatt has created administration tools designed to enhance organizational collaboration, improve user experience, empower administrators, and lower operational IT costs. RPR Wyatt is a Microsoft and IBM Advanced Business Partner.

