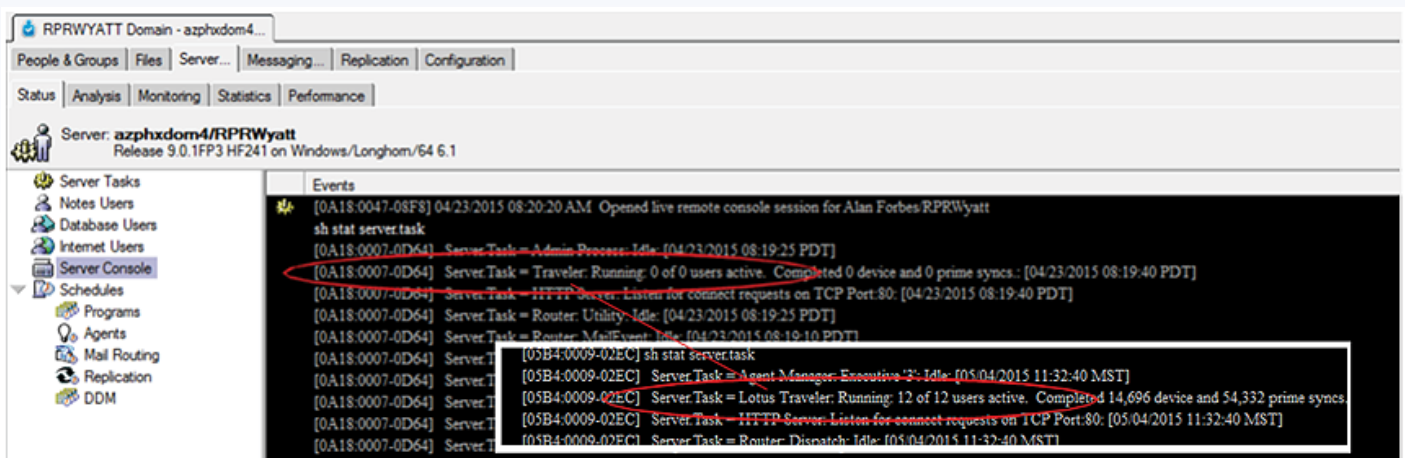


VitalSigns Support for Traveler 9.0.1.3+

Problem Statement

Starting with Traveler 9.0.1.3, IBM changed the name of the product yet again. It went from 'Lotus Traveler' to 'Notes Traveler' to the current iteration, simply 'Traveler'. See the screen shot below.



If you are upgrading all servers to 9.0.1.3

If you are upgrading all your servers to Traveler 9.0.1.3 the solution is simple - you just need to change the string that VitalSigns looks for in the server task definitions

Configurator, Servers & Devices, IBM Domino, Server Task Definitions

Locate the Traveler 9+ definition and edit it

IBM Domino Server Task Definitions

Server Tasks are programs that run on IBM Domino Servers. The table below lists various server tasks that could be monitored. You can filter the table by typing a column header here to group by that column.

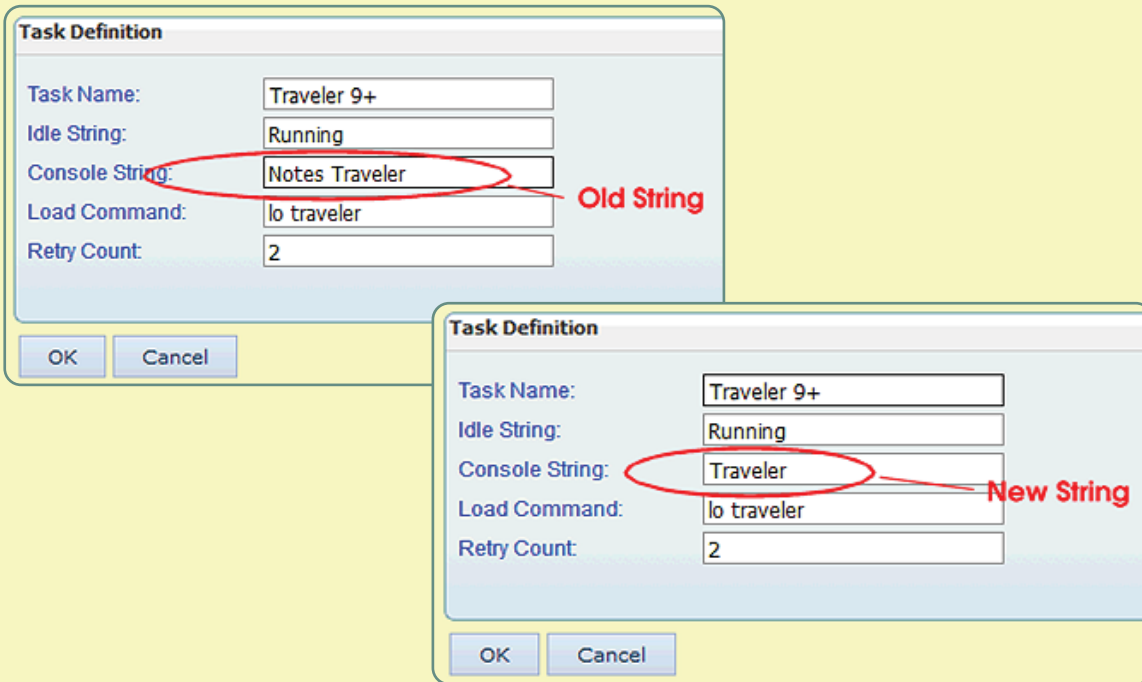
[New](#)

Drag a column header here to group by that column

Actions	Task Name	Load String	Console String	Freeze Detection	Idle String
	trave				
	Traveler 8				
	Traveler 9+				
	Admin Process	to Adminp	Admin Process	False	Idle
	Agent Manager	to agmgr	Agent Manager	False	Idle
	Billing	LO BILLING	Billing	True	Idle
	BlackBerry Enterprise Server 4.x	LO DBES	DBES Mail Agent	True	Idle
	Calendar Connector	to calconn	Calendar Connector	True	Idle

1 of 1 (2 items) < [1] >

Change the Console String from Notes Traveler to Traveler



If you are upgrading some of your servers to 9.0.1.3

If you are upgrading some of your servers to Traveler 9.0.1.3 while some will remain on earlier versions we need to create a new Server Task Definition record.

Configurator, Servers & Devices, IBM Domino, Server Task Definitions

IBM Domino Server Task Definitions

Server Tasks are programs that run on IBM Domino Servers. The table below lists various server tasks that could be monitored. You may define a server task on a server using the Server Tasks tab on the Domino Server page.

New

Drag a column header here to group by that column

Actions	Task Name	Load String	Console String	Freeze Detection	Idle String	Maximum Busy Time
	Admin Process	lo Adminp	Admin Process	False	Idle	
	Agent Manager	lo agmgr	Agent Manager	False	Idle	
	Billing	LO BILLING	Billing	True	Idle	
	BlackBerry Enterprise Server 4.x	LO DBES	DBES Mail Agent	True	Idle	
	Calendar Connector	lo calconn	Calendar Connector	True	Idle	

Click the New button or click on any of the green circle buttons and fill in the form with the following values.

Task Definition		Task Hang Detection	
Task Name:	<input type="text" value="Traveler 9.0.1.3+"/>	<input type="checkbox"/> Enable Hang Detection	
Idle String:	<input type="text" value="Running"/>	Maximum run time:	<input type="text" value="30"/> minutes
Console String:	<input type="text" value="Traveler"/>	Hang Detection is optional and may not be appropriate for all tasks.	
Load Command:	<input type="text" value="lo traveler"/>	The [time/date] stamp shown above is tracked. If the time specified, the task will be considered hung.	
Retry Count:	<input type="text" value="2"/>		
<input type="button" value="OK"/> <input type="button" value="Cancel"/>			

Assign the server task to the appropriate servers.

Domino Properties - azphxdom1/RPRWyatt

Server Attributes | **Server Tasks** | Disk Settings | Advanced | Maintenance Windows | Alert

Server Tasks are programs that run in the environment of the IBM Domino server. Common tasks include HTTP, Router, etc. You do not need to monitor all the server tasks, only those that you consider critical. If you are not sure what tasks are running currently, click the Currently Running Tasks button. If a server task you need does not appear on the list, you may add it using the Actions column button.

Currently Running Tasks

Actions	Enabled	Task Name	Load	Restart ASAP	Restart Later	Disallow
<input checked="" type="checkbox"/>	Enabled for Task Scanning	Task Name: <input type="text" value="Traveler 9.0.1.3+"/>				
<input type="checkbox"/>	If Task not loaded, send 'Load' command to server (i.e. try to start it)			<input type="checkbox"/> If Task is HUNG, or LOAD TASK fails, send 'Tell Server Restart' command, OFF PEAK HOURS ONLY		
<input type="checkbox"/>	If Task is HUNG, or LOAD TASK fails, send 'Tell Server Restart' command, AS SOON AS POSSIBLE			<input type="checkbox"/> If Task is running, send 'Task exit' command (i.e prohibit this command)		

In other words, those servers running 9.0.1.3 or higher need to be told to use this new definition, while those running a prior release need to use either the 8+ or 9+ definition.

